

Virtual Norms

- Find a quiet place where you can stay engaged and (mostly) avoid distractions
- Use a webcam if possible; seeing one another builds trust and will help facilitate more meaningful small group discussions
- Speak at a slower pace and be comfortable with silence
- Please mute when not speaking and feel free to utilize the chat box to raise questions or comments
- OCH meetings are open to the public; all insights and opinions are valued
- Care for yourself: stand, stretch, drink water, eat, use the restroom as needed



Healthy people, thriving communities

Vision

A healthier, more equitable three-county region.

Purpose

To tackle health issues that no single sector or tribe can tackle alone.

Mission

To solve health problems through collaborative action.

Land Acknowledgement

Olympic Community of Health would like to acknowledge that the region is on the traditional territory of many nations, including the Hoh, Jamestown S’Klallam, Lower Elwha Klallam, Makah, Port Gamble S’Klallam, Quileute, and Suquamish Tribes.

Today's Objectives:

- Disseminate creative, effective strategies for community-based care coordination
- Learn about early successes and best practices of partner strategies
- Enhanced partner connection, peer learning, and resource sharing

Client Intake Assessment Tool

Client Name/ID _____

Date of Birth _____

Insurance: ☐ Medicare ☐ Medicaid ☐ Other

Contact information _____

Referred by _____

Today's date _____



Free-form Snip

Priority Factor		Suggested supporting documentation
Complex chronic disease including serious mental health and substance use disorder	Yes	medical/behavioral health records
	No	Client self-report Other
Repeat 911 ED Use	History of	911 records
	At risk of	
Repeat Emergency Department visits	History of	Emergency Department records
	At risk of	
Repeat hospitalizations	History of	Hospital records
	At risk of	
Suicide Risk	History of	Suicide risk assessment tool Client self-report
	At risk of	
Disjointed or discontinuous care	History of	medical/behavioral health records Client self-report Lack of insurance
	At risk of	
Homelessness	History of	Agency report Client self-report
	At risk of	
Transition from in-patient services or jail/prison	Yes	Anticipated release date: _____
	No	
Medical or behavioral health care provided by 3C partner?	Yes	Partner _____
	No	Partner _____

Please fax completed form to John Astgen, 3C Team Lead, at NOHN fax # 360-504-3943

Attachment C – 3C Client's Rights & Responsibilities

Clallam Care Connection (3C) helps you meet your health and wellness goals by strengthening coordination among the health and social service organizations involved in your care.



As a client of the Clallam Care Connection...

You have the right

- ◆ To be treated with respect, dignity, consideration, and compassion.
- ◆ To receive care coordination services free of discrimination on the basis of race, color, sex/gender, ethnicity, national origin, religion, age, class, sexual orientation, physical or mental ability.
- ◆ To participate in creating your wellness plan.
- ◆ To be informed about services and options available to you.
- ◆ To withdraw your voluntary consent to participate in care coordination.
- ◆ To have confidential information released only:
 - as approved in your signed release of information.
 - when there is a medical emergency.
 - when a clear and immediate danger to you or others exist.
 - when there is possible child or elder abuse.
 - when ordered by a court of law.

You have the responsibility

- ◆ To treat members of Clallam Care Connection with respect and courtesy.
- ◆ To participate in your own wellness plan.
- ◆ To make and keep appointments to the best of your ability, and to change an appointment time as needed.
- ◆ To stay in communication and let us know of address or phone number changes.

Who We Are:

Clallam Care Connection (3C) is a new collaborative effort in Clallam County. Current 3C members are:

- | | |
|------------------------------------|--------------------------------|
| • North Olympic Healthcare Network | • Port Angeles Fire Department |
| • REDisCOVERY | • Peninsula Behavioral Health |

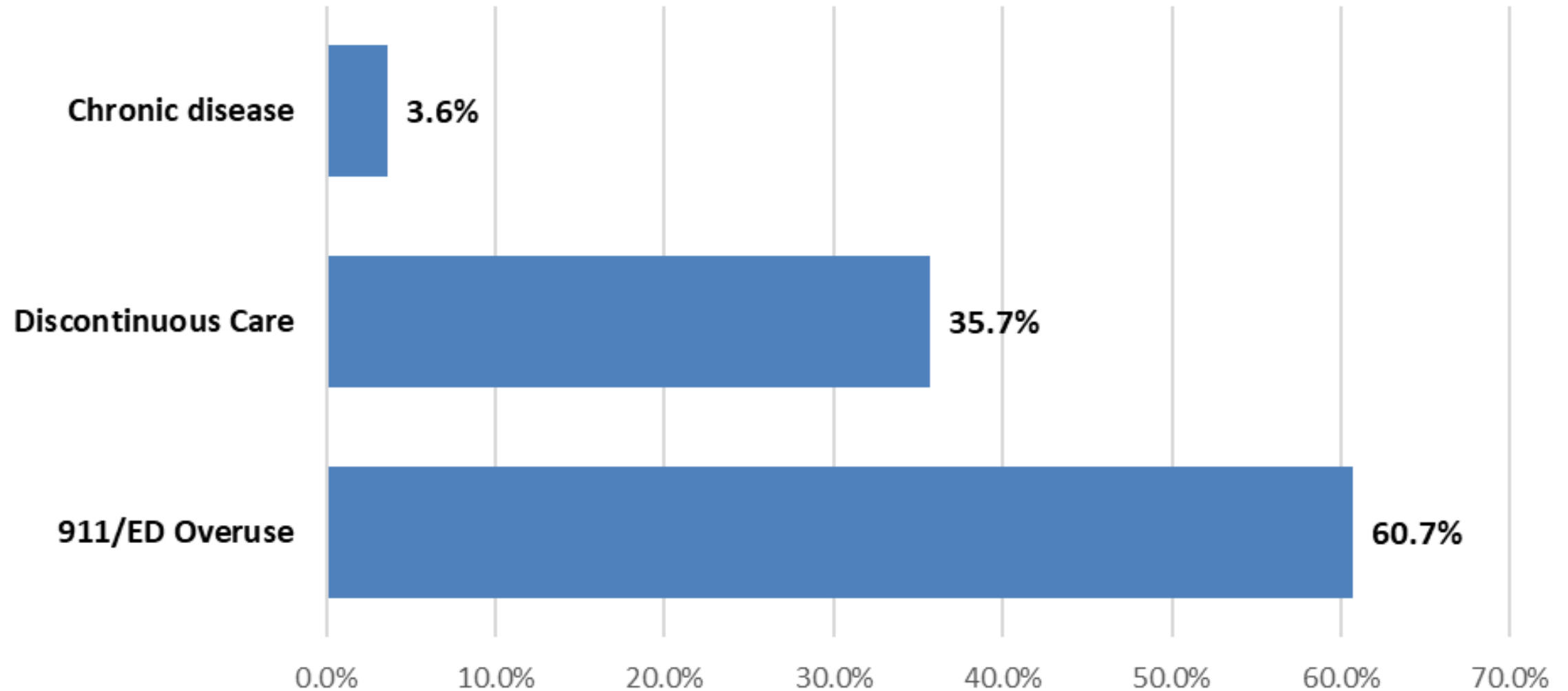
I have read these Rights and Responsibilities and agree to Clallam Care Connection helping me meet my health and wellness goals.

Name _____

Date _____

3C Clients by Primary Intake Criteria

as of 4/31/21 (n=28)



Estimated Cost Savings

for eight 3C graduates as of 4.31.21

**Emergency Department
visits declined**

42%



ED visit costs vary depending on service provided.
Estimated average starting cost is \$1,500.

10 visits prevented @ \$1,500 = \$15,000 Savings

Estimated Cost Savings

for eight 3C graduates as of 4.31.21

911 calls declined 90%

911 response costs varies depending on service provided. Estimated starting cost is **\$550 for police rollout** and **\$2,002 for medic unit rollout**.

67 calls prevented =
\$36,850 Savings for police rollout
\$134,134 savings for medic unit rollout



Questions

Success Stories





Vaquero

Vaquero



Vaquero







Stay connected!

Want to join our mailing list?

olympicch.org

or email: OCH@olympicch.org

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