

# Value-based Purchasing

Olympic Community of Health Board of Directors Meeting

JD Fischer Value-based Purchasing Manager, HCA



# Background

HCA's roles and our value-based roadmap



### The state's largest health care purchaser

- We purchase health care for more than 2 million Washington residents through:
  - Apple Health (Medicaid)
    - > 1.8 million people
  - ► The Public Employees Benefits Board (PEBB) Program
    - > 380,000 people
  - ► The School Employees Benefits Board (SEBB) Program
    - > 250,000 people
- Driving change through incentives
  - Reward patient-centered, high-quality care
  - Reward health plan and system performance
  - Drive standardization

We purchase care for 1 in 3 non-Medicare Washington residents.





### VBP roadmap

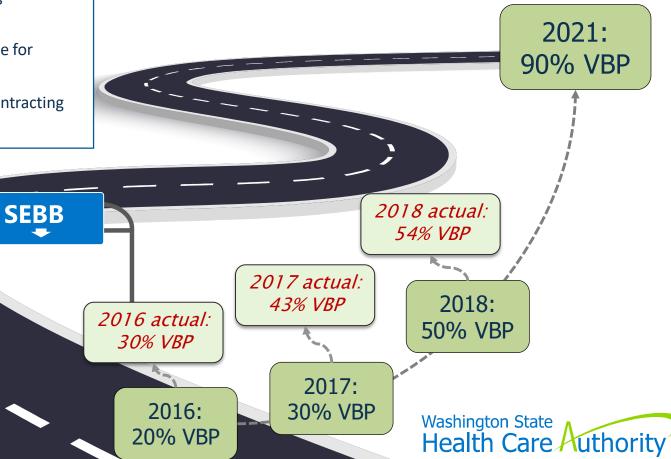
#### HCA's vision is to achieve a healthier Washington by:

- Aligning all HCA programs according to a "One-HCA" purchasing philosophy.
- Holding plan partners and delivery system networks accountable for quality and value.

MEDICAID

 Exercising significant oversight and quality assurance over its contracting partners and implementing corrective action as necessary.

**PEBB** 



### Future priorities

- Achieve our 90% goal through "One-HCA" vision
- ▶ Increase focus on social determinants of health (SDoH) and health equity
- Strengthening primary care and behavioral health integration
- Rural health transformation
- Consider: where should HCA be more prescriptive?

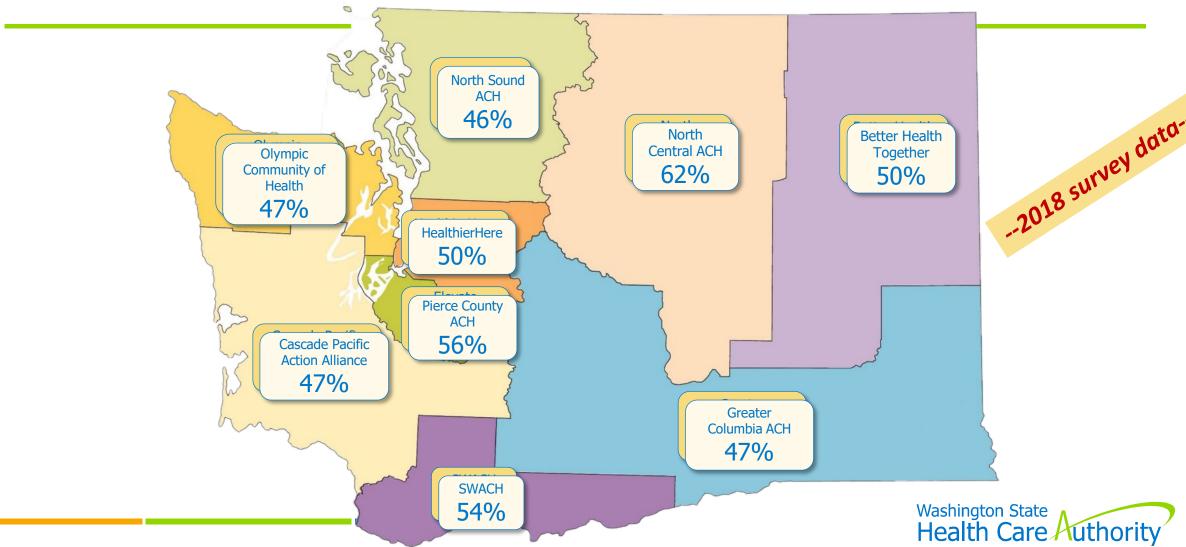


# HCA's Paying for Value Survey – results

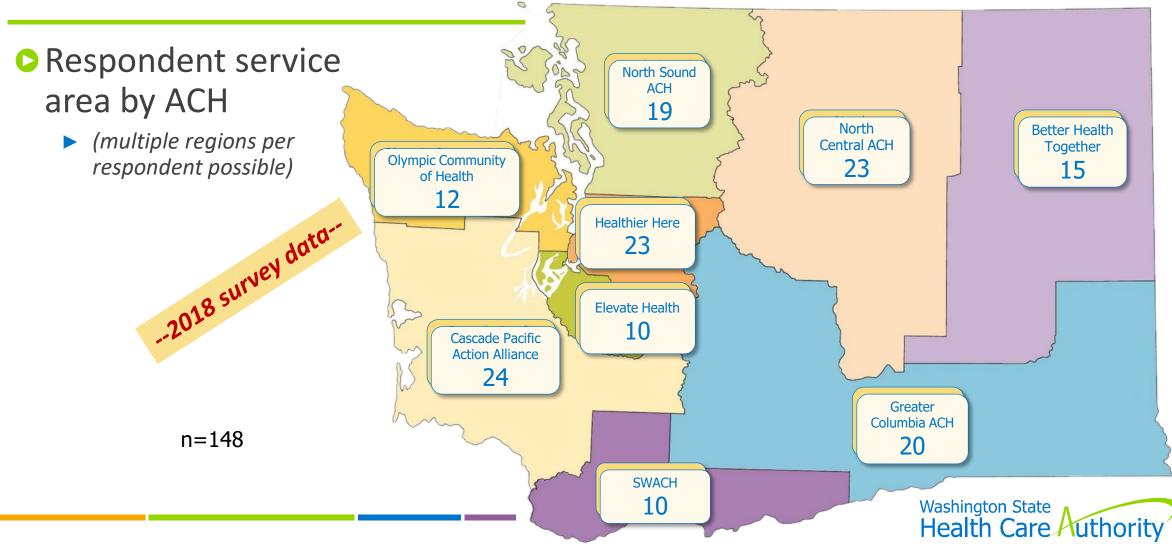
Tracking progress in calendar year 2018
Informing current and future strategy



### MCO VBP by Accountable Community of Health



### Provider survey

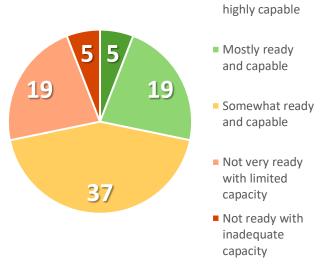


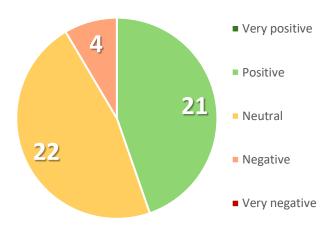
### Provider survey (cont.)

Very ready and

Respondents' VBP readiness and capability

Respondents' organizational experience with VBP





Respondents' VBP readiness and capability



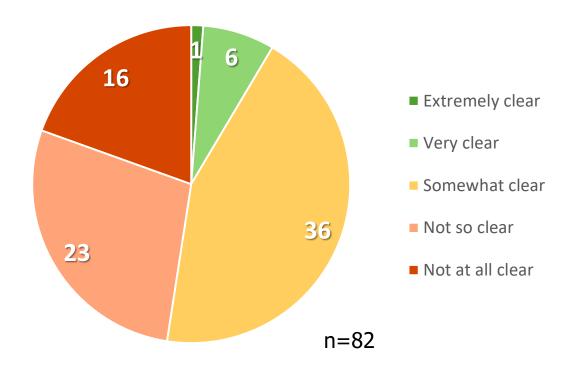
Respondents' organizational experience with VBP

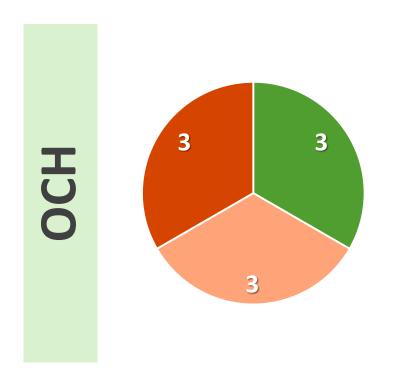




### Provider survey (cont.)

Respondents' perceived role clarity of HCA, payers, ACHs, and providers







# Summary findings

Provider and health plan surveys



### Summary findings

- Health plans' VBP adoption increased from previous year, outpacing targets.
- Providers' organizational and clinician experience with VBP has been generally positive, albeit limited.
- Providers generally plan to increase VBP participation and desire technical support (most technical support received to-date has been for practice transformation and behavioral health integration while VBP and HIT are most-desired technical support).
- Health plans and providers are facing the same top barriers, respectively, year to year.
- To facilitate further progress:
  - Improve timeliness and comprehensiveness of data shared to providers (multi-payer)
  - Improve role clarity
  - Align quality measures and incentives
  - Foster collaborative and trusting relationships
  - Invest in interoperability
  - Support providers with HIT/HIE and VBP technical support
  - Support small to medium-sized providers and invest in improving provider experience



### Tying survey data to accountability

- The MCO and provider surveys generate data for a number of accountability metrics relating to VBP attainment:
  - ► MCO survey:
    - Medicaid managed care capitation withhold
    - Determines the MCO's earn-back of the VBP portion of the withhold
  - Medicaid Transformation project
    - Determines the state's earned Delivery System Reform Incentive Payment (DSRIP) funding from the amount of at-risk funds (statewide accountability)
    - Determines earned DSRIP VBP incentives for MCOs and ACHs
  - Provider survey:
    - > Some ACHs provide incentives to organizations that complete the survey



## Questions & discussion

Thank you!





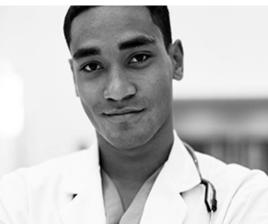
For more information:

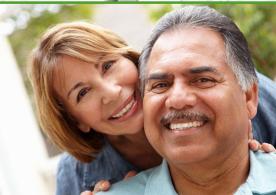
JD Fischer

Value-based Purchasing Manager

jd.fischer@hca.wa.gov





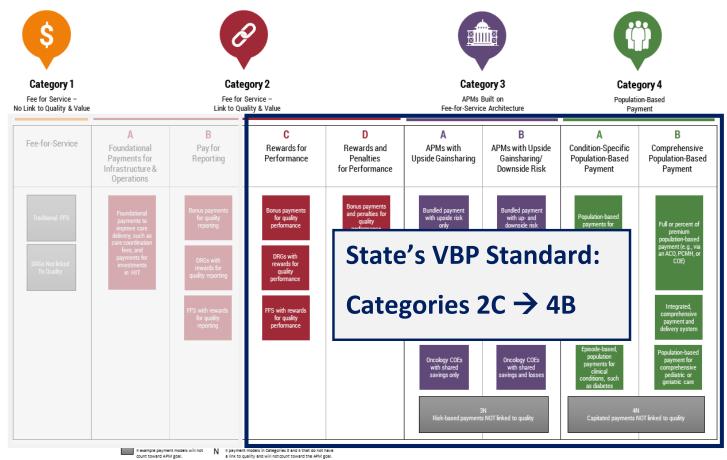




### **APPENDIX**



# Alignment with CMS Alternative Payment Models (APM) framework





### VBP vs FFS

#### **Value-based Payment**

When a health care provider is paid for providing high-quality and high-value care to their patients.



#### **Fee-for-service**

When a health care provider is paid for each service they provide, regardless of the quality or patient's need for that service.





### Health plan survey respondents

- ▶ MCOs (n=5):
  - Amerigroup
  - Community Health Plan of Washington
  - Coordinated Care
  - Molina
  - United

- Medicare & commercial health plans (n=11):
  - Aetna
  - Amerigroup\*
  - Community Health Plan of Washington\*
  - Coordinated Care\*
  - Humana
  - ▶ Kaiser Permanente North West\*
  - Kaiser Permanente Washington\*
  - Molina\*
  - Premera\*
  - Regence\*
  - ▶ United\*

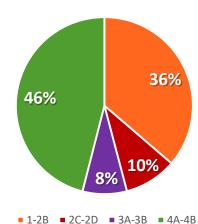
<sup>\*</sup>Current HCA contractor



### Health plan surveys (cont.)

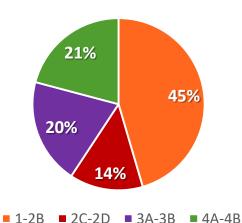
#### Payments by APM category

#### Medicare Advantage



n=10Total payments = \$3.9B VBP = \$2.50B (64%)

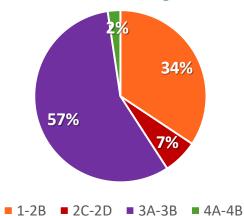
#### **All Commercial**



n=7Total payments = \$12.7B VBP = \$6.9B (55%)

Statewide VBP = \$20.3B (58%) 2018 survey results = 55% 2017 survey results = 37% 2016 survey results = 30%

#### **Medicaid Managed Care**



n=5Total payments = \$3.8B VBP = \$2.5B (66%)



### Summary: top enablers

#### **Providers**

#### Top four enablers

Aligned quality measurements and definitions (23)

Trusted partnerships and collaboration with payers (21)

Development of medical home culture with engaged providers (20)

Aligned incentives and/or contract requirements (19)

#### Health plans

#### All payers: top four enablers

Trusted partnerships and collaboration

Aligned incentives/contract requirements

Interoperable data systems

Aligned quality measures/definitions



### Summary: top barriers

#### **Providers**

#### Top four barriers

Lack of timely cost data to assist with financial management (51)

Lack of access to comprehensive data on patient populations (33)

Misaligned incentives and/or contract requirements (33)

Lack of interoperable data systems (31)

#### Health plans

#### All payers: top four barriers

Payment model uncertainty

Disparate incentives/contract requirements

Attribution

Disparate quality measures/definitions



### **VBP** Roles

- As we consider VBP roles for various stakeholders, consider roles related to:
- Defining VBP: Expression and articulation of VBP programs & goals
- Delivering VBP: Actions seeking to achieve stated VBP goals, directly or through influence
- Measuring VBP: Identification of measures to assess achievement of VBP goals and support for processes of measurement
- Reinforcing VBP: Levers assuring progress toward VBP goals



Stakeholder	Defining VBP	Delivering VBP	Measuring VBP	Reinforcing VBP
State	<ul> <li>Define VBP vision, targets &amp; expectations of stakeholders</li> </ul>	<ul> <li>Enable VBP through MCO contracting &amp; direct purchasing</li> <li>Guide and support aligned investments for VBP enabling platforms</li> </ul>	<ul> <li>Issue and compile results from annual VBP surveys</li> <li>Define key metrics</li> </ul>	<ul> <li>Incorporate MCO contract incentives</li> <li>Allocate MCO &amp; ACH DSRIP VBP Incentives</li> <li>Oversee ACHs &amp; contractors</li> </ul>
MCOs / ERB contractors	Define provider contract options	<ul> <li>Contract with providers through APMs</li> <li>Provide timely and actionable data to providers</li> <li>Provide appropriate attribution information</li> </ul>	<ul> <li>Provide VBP adoption data through annual MCO survey</li> <li>Provide qualitative report in quarterly meetings</li> </ul>	<ul> <li>Expand VBP adoption based on lessons learned, across LOBs</li> <li>Deliver VBP contract training and support to providers</li> </ul>
ACHs	<ul> <li>Articulate business case for DSRIP projects in VBP terms</li> </ul>	<ul> <li>Support VBP-enabling clinical practice transformation</li> <li>Facilitate VBP-enabling population health partnerships &amp; investments</li> </ul>	Encourage provider survey participation	<ul> <li>Allocate DSRIP funds to support and/or reward VBP adoption</li> <li>Implement DSRIP projects consistent with VBP readiness</li> </ul>
Providers	<ul> <li>Define clinical practice value in VBP terms</li> </ul>	<ul> <li>Deliver high value care</li> <li>Assess / develop readiness</li> <li>Enter into APMs w/ MCOs</li> <li>Reporting &amp; QI</li> <li>Engage patients</li> </ul>	Participate in provider survey	<ul> <li>Reinvest DSRIP funds &amp; APM revenue for greater VBP readiness</li> <li>Downstream provider incentives (if in ACOs)</li> </ul>

# VBP in Apple Health

MCO contracts and Medicaid Transformation



### VBP accountability – MCO contracts

#### MCO Contract Withhold Components

Percentage Targets by Year

VBP Share: 12.5%				
Performance Year	Target Percentage			
2017	30%			
2018	50%			
2019	75%			
2020	85%			
2021	90%			

Provider Incentives Share: 12.5%				
Performance	Target			
Year	Percentage			
2017	.75%			
2018	1%			
2019	1%			
2020	1.25%			
2021	TBD			

QIS Share: 75%				
Performance	Target			
Year	Score			
2017	0.2			
2018	0.2			
2019	0.2			
2020	Target -OR-			
	Improvement			
2021	TBD			



### MCO VBP quality measures

	IMC Quality Measure Description	Measure Steward	Measure Weight	AMG	ccw	CHPW	Mol	инс
	Antidepressant Medication Management (AMM) – Acute Phase	HEDIS®	7.14%	Х	Х	Х	Х	Х
res	Antidepressant Medication Management (AMM) – Continuation Phase	HEDIS®	7.14%	Χ	Х	Χ	Χ	Х
Measures	MH Treatment Penetration-Broad Definition - Total (Ages 6+, All Eligible Apple Health Enrollees, including IMC, BHSO, AHMC, AHFC)	RDA	14.29%	X	Х	X	Х	X
Common	Prenatal and Postpartum Care (PPC) – Timeliness of Prenatal Care	HEDIS®	7.14%	Х	Х	Х	Х	Х
Con	Prenatal and Postpartum Care (PPC) – Postpartum Care	HEDIS®	7.14%	X	Х	Χ	X	Х
	Asthma Medication Ratio (AMR) - Total	HEDIS®	14.29%	Χ	Х	Χ	Χ	Χ
ures	Substance Use Disorder Treatment Penetration - Total (Ages 13+, All Eligible Apple Health Enrollees, including IMC, BHSO, AHMC, AHFC)	RDA	14.29%	X	Х	Х	Х	Х
Meas	Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life (W34)	HEDIS®	14.29%	Х	Х	Х	X	Х
cific	Follow-Up Care for Children Prescribed ADHD Medication (ADD) – Initiation Phase	HEDIS®	14.29%		Х	Х		
MCO-specific Measures	Comprehensive Diabetes Care (CDC) – Hemoglobin A1c Poor Control (HbA1c >9%)**	HEDIS®	14.29%				Х	X
Σ	Comprehensive Diabetes Care (CDC) – Medical Attention for Nephropathy	HEDIS®	14.29%	Х				



### VBP accountability – Medicaid Transformation

#### Statewide accountability Percentage Targets by Year

	VBP adoption	Scoring weights		
target (HCP LAN 2C- 4B)		Improvement Score	Achievement Score	
DY 3	75%	50%	50%	
DY 4	85%	45%	55%	
DY 5	90%	40%	60%	

Pay for Performance MCO DSRIP VBP incentives

Percentage Targets by Year

	Performance targets			
	HCP LAN 2C-4B Performance target	HCP LAN 3A-4B Performance subtarget		
DY 1	30%	N/A		
DY 2	50%	10%		
DY 3	75%	20%		
DY 4	85%	30%		
DY 5	90%	50%		

